

**CITY OF PLANO**  
**ANIMAL SHELTER ADVISORY COMMITTEE**

**October 24, 2017**

**6:30 P.M.**

**PLANO ANIMAL SHELTER CONFERENCE ROOM**

**4028 WEST PLANO PARKWAY**

<b>ITEM NO.</b>	<b>EXPLANATION</b>	
	Mission Statement: The Animal Shelter Advisory Committee will assist the City and its Environmental Health Department in communicating awareness to the citizens of Plano regarding services, procedures, and compliance with State regulations concerning the operation of the animal shelter and coordinating review programs and services. The Committee will make recommendations for improvements in programs and services to better serve the community. The Committee shall be advisory in nature and shall not have any responsibility or authority over any board, commission, public office or employee of the City.	
1.	Call to Order	Ruth
2.	Public comments*	Ruth
3.	Introduction of new committee member	Cantrell
4.	Review and approve minutes from July 25, 2017	Ruth
4.	Shelter report	Cantrell
6.	Adjourn	Ruth
	<p>*In accordance with the Open Meetings Act, the Animal Shelter Advisory Committee will hear comments of public interest, but any discussion shall be limited to placing the item on a future agenda for further consideration. Remarks are limited to five (5) minutes per speaker, with a maximum of 30 total minutes of testimony. Other time restraints may be directed by the Chairperson. The Plano Animal Shelter is wheelchair accessible. A sloped curbed entry is available at the main entrance with specially designated parking spaces nearby. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Animal Services Division at 972-769-4360.</p> <p><b>Council Liaisons: Council Members Harrison and Ricciardelli</b></p>	

Animal Shelter Advisory Committee  
July 25, 2017

**COMMITTEE MEMBERS PRESENT**

Jamey Cantrell  
Bryan Baldwin  
Karen Dubrow  
Tammy Chow-Hayes

**COMMITTEE MEMBERS ABSENT**

Dr. Sunny Lee Ruth, Chair  
Lisa Ann Moore  
Eddie Hightower

**STAFF MEMBERS PRESENT**

Debbie New, Senior Administrative Assistant  
Michelle Voirin, Assistant City Attorney III

Mr. Cantrell called the meeting to order at 6:38 p.m., July 25, 2017 in the conference room of the Plano Animal Shelter, 4028 West Plano Parkway. A quorum was present.

**COMMENTS OF PUBLIC INTEREST**

No one appeared to speak.

Dr. Dubrow made a motion to approve the minutes of the April 25, 2017 meeting. Ms. Chow-Hayes seconded the motion which passed 4-0.

**SHELTER REPORT**

Mr. Cantrell discussed the statistics for the shelter. Intakes and euthanasia were down. Redemptions and adoptions were down which balanced out. Visitors, volunteers and educational presentations were up. Field calls increased by about 7%. Renovations on the roof and dog quarantine should begin in September. The vestibule project should also begin in September, and he hopes all of the projects will be completed by the next meeting. The officers should begin wearing body cameras soon. A new intern is helping the Face Book page.

Dr. Dubrow asked if the department could be on Instagram, Snap Chat etc. Mr. Cantrell said he would check but was not sure if we could due to manpower. Mr. Cantrell asked for two new officers in next year's budget since field calls have increased and so the shelter can be open 7 days a week. He also asked for shade structures for the play yards, a new security camera system and a chicken coop in case a proposed new Texas State Law passes which allows people to own chickens. Ms. Chow-Hayes asked if it was beneficial for the shelter to be open seven days a week. Mr. Cantrell replied that adoptions would increase and out of the ten largest cities in Texas, we are one of four that is not open seven days a week.

The next meeting will be held on October 24, 2017.

Dr. Dubrow made a motion to adjourn the meeting, and Mr. Baldwin seconded the motion which passed 4-0. The meeting adjourned at 7:04 p.m.

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Jamey Cantrell, Director



# Plano Animal Services



4<sup>th</sup> Quarter 2017

**Intakes**  
**1,839**

- 925 Impounds
- 446 Owner Surrenders
- 23 Quarantines
- 445 Transfers/Others

926 Dogs • 512 Cats • 401 Others



**Dispositions**  
**1,854**

- 223 Owner Redemptions
- 903 Adoptions
- 405 Transfers/Other
- 323 Euthanized

933 Dogs • 520 Cats • 401 Others



**Registrations**  
**2,866**

- 2,750 Altered
- 116 Intact
- 0 Dangerous/Vicious



**Overall Customer Satisfaction Rating**  
**4.26**

## Miscellaneous

- 12,794 Visitors
- 713 Animal Sterilizations
- 14 Educational Presentations
- 5,211 Volunteer Hours
- 107 Low-Cost Sterilizations
- 2,774 Completed Field Calls



## Dog & Cat Euthanasia

**169 (6.9%)**

- 57 Behavioral Reasons
- 44 Medical Reasons
- 68 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations

88 Dogs • 81 Cats





# Plano Animal Services

Fiscal Year 2016/2017



**Intakes**  
**6,887**

- 3,571 Impounds
- 1,614 Owner Surrenders
- 114 Quarantines
- 1,588 Transfers/Others

3,589 Dogs • 1,828 Cats • 1,470 Others

**Dispositions**  
**6,858**

- 987 Owner Redemptions
- 2,996 Adoptions
- 1,740 Transfers/Other
- 1,135 Euthanized

3,579 Dogs • 1,816 Cats • 1,463 Others



**Registrations**  
**11,661**

- 11,072 Altered
- 585 Intact
- 4 Dangerous

**Overall Customer Satisfaction Rating**  
**4.36**



## Miscellaneous

- 46,671 Visitors
- 2,372 Animal Sterilizations
- 58 Educational Presentations
- 16,094 Volunteer Hours
- 407 Low-Cost Sterilizations
- 12,311 Completed Field Calls

## Dog & Cat Euthanasia

**663 (7.3%)**

- 214 Behavioral Reasons
- 180 Medical Reasons
- 269 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations

339 Dogs • 324 Cats

